



IMPORTANT INFORMATION

1. A RATE is the total amount to be paid per passenger (bank fees not included).
2. Shared service, fixed departure dates on Tuesdays, Thursdays and Saturdays, these days are subject to change according to flight itineraries. For other days, consult info@chalalan.com / info@america-ecotours.com
3. Private service, departure any day of the week.
4. The groups will consist of 2 to 6 pax with a guide, 7-14 pax 2 guides, 15+ 3 guides.
5. Reservation requests for the Chalalan Ecological Lodge should be sent to the following emails: info@chalalan.com / info@america-ecotours.com. Specifying passenger's full name, nationality, chosen program, shared or private service, type of accommodation (matrimonial, double, or triple), interest of visit and food or health restrictions (medical).
6. The operating company or travel agency must pay for the reserved services 5 days in advance of the arrival date of the passengers and send the deposit slip in digital format to the following emails to info@chalalan.com / info@america-ecotours.com
7. To block spaces in the Chalalan Lodge, 50% of the total amount is required as payment 30 days before the arrival of the passengers. Otherwise, spaces will be canceled.
8. Payments for services must be deposited to Banco Unión to the following bank accounts:

ALBERGUE CHALALAN

Banco Unión

US DOLARS, bank account under the mane of Neil Palomeque Mamani 20000017861134

Banc account in Bolivianos Neil Palomeque Mamani No 10000017860889

Or

- AMERICA TOURS TRAVEL & ECOTOURISM CONSULTANTS ATTEC SRL
BISA SA Bank
Bank account in Bolivianos (BOB) No 5741350019
NIT: 332398029
- AMERICA TOURS TRAVEL & ECOTOURISM CONSULTANTS ATTEC SRL
BISA SA Bank
Bank account in American dollars US\$ No: 5741352011
NIT: 332398029

Calle Comercio **Rurrenabaque, Bolivia** * Móvil +591- 795 01972

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9. Children 4 to 12 years old pay 50%, children under 4 years old are free of cost, but they will be accommodated in their parents' cabin / room (2 people).
10. The activities at the Chalalan Ecological Lodge - Madidi National Park are flexible and may be modified according to the interest of visitors or climate reasons.
11. Extra expenses for flight changes and/or cancellations, will not be assumed by the Chalalan Lodge
12. Departure of the boat to Chalalan is scheduled for 07:30 am. This schedule may be modified prior agreements with the passengers, tour operators, logistical reasons, or reasons of force majeure. For security, this time can only be delayed until 12:00 noon.
13. It is recommended that, if possible, passengers should arrive in Rurrenabaque the day before the trip to Chalalan Lodge.
14. Our policy regarding tips. If you think you were provided with an excellent service, you may want to leave a tip. For all the people that were part of your experience: cooks, waiters, housekeepers and motorist, please leave it at the box located in the management room (or talk to the Manager in duty). For the guide, please give it to him in person.
15. The return time from the Chalalan Lodge to Rurrenabaque will be in the morning after an early lunch, the exact time will be confirmed by the guide.
16. Emergency contacts: Teresa cellphone 63070117 Office in La Paz 2-237-4204, Neil cell phone 79501972 or Tel. 3-892 2419 office in Rurrenabaque.

CANCELATION POLICY

1. Cancellation of reservation 30 days before the start of the Tour, does not have any penalty.
2. Cancellation of reservation between 29 - 15 days before the start of the Tour, has a penalty of 10%.
3. Cancellation of reservation between 14 - 6 days before the start of the Tour, has a penalty of 30%.
4. Cancellation of reservation between 5-3 days before the start of the Tour, has a penalty of 50%.
5. Cancellation of reservation 48 hours before the start of the Tour, has a 100% penalty.

ADDITIONAL INFORMATION TO VISIT THE AMAZON

It is always advisable to consult your physician for your health needs prior travelling. The following equipment and clothing list are designed to get you oriented about what you need to bring during your visit to the Cloud Forest and Amazon in Bolivia.

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Luggage:

- Luggage, backpack, or duffle bag
- Small daypack

Clothes:

- Long-sleeved shirts, preferably cotton (to protect yourself from mosquitoes and the sun)
- Long cotton pants
- Shorts
- T-shirts
- Sweater or fleece jacket (to be prepared for a cold front)
- Windbreaker/rain poncho
- Pair of hiking boots
- Pair of sneakers
- Pair of sandals designed for river crossings, casual wear at the lodge
- Swimsuit (small towel)
- Pairs of socks (1 per day)
- Underwear
- Sleepwear
- Casual clothes for Rurrenabaque
- Waterproof folding sun hat with brim

Others:

- Binoculars, best 8x or 10x
- Camera
- Sun block
- Mosquito repellent (30% DEET -100% DEET could be too much for your skin)
- Flashlight
- Sunglasses
- Pocket-knife
- Bandana
- Plastic bags (for your camera in the boat and for dirty clothes)
- A photocopy of your passport
- Water bottle
- Cigarette lighter (even if you don't smoke it will come in handy – candles, etc.)
- Bottle of aspirin, any other medications, and vitamins you normally use

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